

Quality Policy

The quality policy of Cambridge Polymer Group, Inc. is to understand our customers' needs and to offer products and services that meet or exceed their expectations. This quality policy is an integral part of our strategy of being recognized as the premier contract research organization in North America offering a full range of contract research services, excellent technical support, and innovative products.

Our operating philosophy is to conduct business in an ethical manner with specific commitments to:

- a full commitment of management and each of our employees to quality with its never ending search for improvement
- respond as partners to our customers, adding value by contributing our analysis and opinions to their projects
- continuously expanding the breadth and depth of our knowledge, experience and offerings
- respect the environment with an active program to replace or minimize any detrimental material, product, or process. We will comply with all safety, health and environmental regulations
- customer satisfaction
- compliance to ISO 17025 General Requirements for the Competence of Testing and Calibration Laboratories
- compliance to ISO 9001 Quality Management System

We believe our success requires a corporate culture that is professional, competent, results orientated, and focused on customer service while being committed to our employees' continuous development.